

1. *The number of complaints and/or notifications have been made to DPIPWE about non-compliance with water entitlement requirements e.g. Water licence conditions, water allocations, dam permits, Watercourse Authorities. [From 1 March 2016 - Present]*

The Operations Branch (Water) has recorded 262 complaints received in relation to non-compliance with water entitlement requirements.

2. *The number of investigations undertaken by DPIPWE in relation to non-compliance with water entitlement requirements e.g. Water licence conditions, water allocations, dam permits, Watercourse Authorities. [From 1 March 2018 – Present]*

There have been 152 investigations undertaken.

3. *The number of fines issued by DPIPWE in relation to non-compliance with water requirements, and the values of those fines. [From 1 March 2016 – Present]*

There has been a total of 7 infringement notices issued since 1 March 2016 with a combined value of \$21,493.50.

4. *The total number of water licenses that existed for the 2019-20 financial year*

There are 2876 Water Licenses with 9220 primary allocations for a volume of 1,762,259 ML that are recorded as having been approved prior to 1 July 2020.

5. *The number of water licences referred to in point four that included mandatory requirement for water metering (referring only to the imposition of a condition that water extraction “must be metered”)*

Of the 9220 allocations referred to above, 1538 have conditions that refer to a water meter.

6. *The number of water use records for the 2019-2020 financial year that were submitted to DPIPWE*

Water Operations have not received any records of water use for the 2019-20 financial year. The requirement is for water users to keep records that can be inspected when requested by an Authorised Officer. Records can be requested at any time and for any reason.

7. *The number of assessments of water use records for the 2019-2020 financial year that have been undertaken by DPIPWE*

A total of 61 licences were audited in the 2019-20 financial year. The audit program was put on hold in April 2020 due to COVID-19 travel restrictions.