

## IMPORTANT INFORMATION

Due to the current restrictions imposed to help stop the spread of COVID-19, the Office of Racing Integrity in line with DPIPWE instructions will close our reception counter from 4.00 pm Monday 23 March 2020 until further notice.

This decision allows us to meet current social distancing requirements and will help to ensure the health and wellbeing of our staff and participants.

### What does this mean?

Participants will **not** be able to attend at our office to collect forms, lodge documentation or make payments.

ORI will still be operating to assist participants with their needs. Applications can be submitted by:

- Emailing [operations@racingintegrity.tas.gov.au](mailto:operations@racingintegrity.tas.gov.au) or [registrar@racingintegrity.tas.gov.au](mailto:registrar@racingintegrity.tas.gov.au)
- Fax to (03) 6777 5148
- Mail to PO Box 1329, Launceston 7250.

Payment options are

- Cheque or money order;
- Credit/debit card (phone or provision of details in writing).
- Using online processing options where available.

**EFTPOS payments will not be possible at this time.**

### Where can I find application forms?

As always application forms are available from our website –

- Thoroughbred: <https://dpiipwe.tas.gov.au/racing/thoroughbred-racing/registration-and-licensing-thoroughbred>
- Harness: <https://dpiipwe.tas.gov.au/racing/harness-racing/registration-and-licensing-harness>
- Greyhound: <https://dpiipwe.tas.gov.au/racing/greyhound-racing/registration-and-licensing-greyhound>

### How can I contact ORI?

While ORI reception is closed at this time and we may have reduced staff for a period, please know we are still available to assist with your questions.

- Phone us on (03) 6777 1900
- If you are forwarded to our after-hours service, please follow the instructions to leave a general information message or submit greyhound nominations and scratchings or harness scratchings.
- An ORI staff member will return your call as soon as possible.
- Alternately, you can send an email to [operations@racingintegrity.tas.gov.au](mailto:operations@racingintegrity.tas.gov.au) requesting a member of staff contact you by phone.

Please be patient at this time. We will get back to you as soon as possible. Further information will be provided as changes occur.

Please call our office on (03) 6777 1900 if you have any questions.